



## CAREER OPPORTUNITIES

*Regulatory Analysts, Financial Examiners, Engineers, Auditors. Student Internships available.*

### Who We Are

ORA is the independent consumer advocate within the California Public Utilities Commission (CPUC) that advocates solely on behalf of residential and small business customers of investor owned utilities. ORA, which was established in 1984 and codified in 1996, has autonomy over its budget and staffing resources. ORA staff consists of 142 professionals such as engineers, economists, auditors, and policy analysts. ORA is housed within the CPUC, but is **independent** by statute with explicit rights to obtain information from the utilities.

### Being a Consumer Advocate

ORA is responsible for **reviewing billions of dollars** in utility requests and providing policy, economic, and technical analysis in ratemaking and policy proceedings before the CPUC and other forums to represent the interests of utility customers. Because the CPUC relies on a formal evidentiary record to render its decisions, ORA analysts help to **shape policy** for California's energy, water, and communications industries. ORA's efforts result in important policy precedents and save customers billions of dollars each year. Since 2010, ORA has saved customers nearly **\$15 billion**.

### ORA's Work

ORA performs in-depth analysis, develops its policy position, and submits written pleadings to aid in building the CPUC's record for individual proceedings. ORA staff represents consumers in workshops, hearings, and in front of decision-makers. ORA is active on a variety of important ratemaking and policy issues:

- **Climate Change** such as **Renewable Energy**, Cap & Trade program, **Energy Efficiency**, Smart Grid, and Demand Response.
- **Consumer Protection.**
- **Safety** issues including natural gas pipeline infrastructure.
- Safe and affordable water, seeking the best water supply **solutions**, which may include **innovative** alternatives such as **conservation** and water recycling.
- Affordable **communications** services, including **broadband**, achieved through **competition** and access to services for low income customer through a variety of technologies.

### The Benefits of Working for ORA

- Opportunity to conduct meaningful work in an intellectually engaging, **teamwork** environment.
  - Work on **cutting-edge**, innovative, **environmental policy** issues.
  - Ability to take initiative to **shape** and **influence** policy for the **public benefit**.
- Become a **policy expert** and influence industry and policy-makers through writing reports and making presentations at workshops, hearings, conferences, and to decision-makers.
  - Ongoing, fully funded **training**.
- Opportunity for growth as an analyst as well as **advancement** to managerial positions, administrative law judge, and commissioner policy advisors.

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